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GAS UTILITIES INFORMATION BULLETIN

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**No. 1219**

Christi Craddick, Chairman

Wayne Christian, Commissioner

Jim Wright, Commissioner

JANUARY 15, 2024  
OVERSIGHT AND SAFETY DIVISION  
Kari French, Director

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**SECTION 1: NEW APPEALS AND APPLICATIONS FILED**

**CASE NO:** 00015996  
**CAPTION:** Application Filed by Atmos Energy Corp., West Texas Division For Approval of  
Abandonment to a Residential Customer in Briscoe County, Texas.  
**DATE FILED --** 1/11/2024  
**FILED BY --** Daniel R Renner  
**EXAMINER --** David Bauman  
**TECHNICAL --**

**SECTION 3: STATUS OF PENDING CASES**

None currently.

**SECTION 4: NOTICES OF DISMISSAL**

None currently.

**SECTION 5: ORDERS OF THE COMMISSION**

None currently.

**6: MISCELLANEOUS**

**A. Gas Services Department Publication and Statistics**

1. Gas Utilities Information Bulletins available at <https://rrc.texas.gov/gas-services/publications-statistics/>.
2. Rate Review Handbook available at <https://rrc.texas.gov/gas-services/publications-statistics/>
3. Gas Utilities Annual Statistics available at <https://rrc.texas.gov/gas-services/publications-statistics/>.
4. Gas Storage Statistics available at <https://rrc.texas.gov/gas-services/publications-statistics/>
5. Six MCF Residential Gas Bill Analysis for Texas Cities available at <https://rrc.texas.gov/gas-services/publications-statistics/>

**B. Interest Rate on Customer Deposits**

1. The Public Utility Commission of Texas has published that the interest rate to be applied customer deposits in calendar year 2024 is 4.86%. All gas utilities should use 1.36% for the calendar year 2023 and 0.06% for calendar year 2022. This information can be found at: <https://ftp.puc.texas.gov/public/puct-info/industry/electric/reports/HRates/HistRates.pdf>

**C. Contact Information**

1. **Gas Services Department**  
Mark Evarts, Director  
Telephone: 512-463-7167
2. **Audit Section's Headquarter and District Offices:**  
Headquarter Location:  
William B. Travis Building  
1701 North Congress Avenue  
Austin, Texas 78701  
Mailing Address:  
P. O. Box 12967  
Austin, Texas 78711  
Telephone: 512-463-7167  
Fax: 512-475-3180

**Austin District:**

Janeen Metcalf, Compliance Analyst II  
Melody Euresti, Administrative Assistant II  
Will Jones, Auditor  
Telephone: 512-463-7022

**Fort Worth District:**

City Hall 13<sup>th</sup> Street Annex  
401 West 13<sup>th</sup> Street, Suite B

Josh Settle, Senior Auditor  
Greg Holy, Auditor III  
Telephone: 817-882-8966

**Houston District:**

1706 Seamist Drive, Suite 50  
Houston, Texas 77008

Yvonne Jackson, Manager  
Carla Robinson, Auditor III  
Bryan Sparkman, Auditor II  
Quang Ngo, Auditor III  
Telephone: 713-869-8425

3. **Market Oversight Section**

William B. Travis Building  
1701 North Congress Avenue  
Austin, Texas 78701  
Mailing Address:  
P. O. Box 12967  
Austin, Texas 78711

Sarah Montoya-Foglesong, Market Oversight Section Director  
David Bauman, Financial Analyst  
Erik Gardner, Financial Analyst  
Marzi Bolhassani, Financial Analyst  
Mimi Winetroub, Financial Analyst  
Zanu Laudat, Financial Analyst  
Andrea Maxwell, Research Specialist III, Team Lead  
Alexis Larraga, Customer Service Representative IV  
Janet Sims-Martin, Customer Service Representative IV  
Malachi Chavelas-Miranda, Customer Service Representative IV  
Marisol Gomez, Customer Service Representative IV  
Telephone 512-463-7167

**D. Audit Forms**

1. Gas Utility Tax and Annual Forms available at: <https://rrc.texas.gov/gas-services/gas-services-forms/>
2. Gas Utility Annual Reports available on Neibus at: [https://rrcsearch3.neibus.com/esd3-rrc/index.php?\\_module=\\_esd&\\_action=\\_keysearch&profile=13](https://rrcsearch3.neibus.com/esd3-rrc/index.php?_module=_esd&_action=_keysearch&profile=13)
3. Information relating to any of the above, are available for review at the William B. Travis Building, Gas Services Department, 9<sup>th</sup> Floor, 1701 North Congress. All requests for copies must be made in writing and should be addressed to the Audit Section. Copies will be provided for a fee, depending on the volume of copy work desired, allow a minimum of ten business days for completion of requests.
4. Inquiries regarding copies should be directed to the Audit Section at (512) 463-7022 or fax your request to 512-475-3180.

**E. Market Oversight Section Forms**

1. Annual Earnings and Monitoring Report available at: <https://rrc.texas.gov/gas-services/gas-services-forms/>
2. Interim Rate Adjustment Applications (GRIP) and Customer Notice available at: <https://rrc.texas.gov/gas-services/gas-services-forms/>

**F. Gas Utility Docket Information**

1. Orders and Proposals for Decision are published on the Commission's website at: <https://www.rrc.texas.gov/hearings/dockets/gas-utility-dockets/> and RRC CASES at <https://www.rrc.texas.gov/hearings/rrc-cases/>.
2. Gas Utility Dockets are also available on Neibus at: [https://rrcsearch3.neibus.com/esd3-rrc/index.php?\\_module=\\_esd&\\_action=\\_keysearch&profile=14](https://rrcsearch3.neibus.com/esd3-rrc/index.php?_module=_esd&_action=_keysearch&profile=14)

**G. Natural Gas Tariff Filings**

1. Questions pertaining to the filing of tariffs and/or quality of service rules should be directed to Andrea Maxwell, Janet Sims-Martin, Alexis Larraga, Marisol Gomez or Malachi Chavelas-Miranda at (512) 463-7167.
2. Natural Gas Tariffs and Rate Schedules available at: <https://www.rrc.texas.gov/gas-services/natural-gas-tariffs-rate-schedules/>

**H. Common Carrier Pipeline Tariff Filings**

1. Questions pertaining to the filing of common carrier pipeline tariffs should be directed Janet Sims-Martin at (512) 463-6779
2. Common Carrier Pipeline Tariffs available at: <https://www.rrc.texas.gov/gas-services/common-carrier-pipeline-tariffs/>.

**I. Propane Distribution Systems**

1. Propane distribution price cap information is available at: <https://www.rrc.texas.gov/gas-services/propane-distribution-systems/>

**J. Curtailment Plan (§7.455)**

1. Curtailment questions should be referred to (512) 463-7167 or by email at [naturalgascurtailment@rrc.texas.gov](mailto:naturalgascurtailment@rrc.texas.gov) .
2. Curtailment reports made during normal business hours, Monday through Friday 8:00 a.m. to 5:00 p.m., should be made to (512) 463-7167.
3. Curtailment reports made after hours or during holidays, should be made to (512) 463-6788

**K. Compliance Filings**

1. Questions regarding gas utilities docket compliance filing requirements should be referred to David Bauman at (512) 463-7359 or by email at [GUD\\_compliance@rrc.texas.gov](mailto:GUD_compliance@rrc.texas.gov) .

**L. Complaints and Inquiries**

1. Residential and Commercial Propane and Natural Gas Complaints should be made at [GasComplaints@rrc.texas.gov](mailto:GasComplaints@rrc.texas.gov) or by phone at (512) 463-7164.
2. Informal Gas Purchasing, Selling, Transportation or Gathering Practice Complaints should be submitted online at <https://www.rrc.texas.gov/gas-services/complaint-filing/informal-gas-transportation-purchase-complaint-preliminary-information-online-form/> or at (512) 463-7167.
3. Informal Complaint Preliminary Information form available at: <https://www.rrc.texas.gov/gas-services/gas-services-forms/> .

**M. Non-Submetered Master Meter Disconnections**

1. Municipalities wishing to opt in receiving notice from utilities when non-submetered master metered multifamily property is subject to disconnection of service due to non-payment can do so at: <https://www.rrc.texas.gov/gas-services/non-submetered-master-meter-disconnections/>

**N. Texas Utilities Codes**

1. Available through the State of Texas website at: <https://statutes.capitol.texas.gov/>

**O. Texas Administrative Codes**

1. Available at the State of Texas website at: [https://texreg.sos.state.tx.us/public/readtac\\$ext.ViewTAC?tac\\_view=4&ti=16&pt=1&ch=7](https://texreg.sos.state.tx.us/public/readtac$ext.ViewTAC?tac_view=4&ti=16&pt=1&ch=7)

**P. Pending RRC Rules and Regulations**

1. Pending rules and regulations available at: <https://www.rrc.texas.gov/general-counsel/rules/proposed-rules/>

**Q. Proposed Form Amendments (PFD):**

1. PFDs available at: <https://www.rrc.texas.gov/forms/proposed-form-amendments/>

**R. Hearings and Legal Analysis**

1. Anyone wishing to obtain copies of appendices to Orders appearing in Section 5 of this bulletin should contact the Office of General Counsel at (512) 463-7149.

**S. Status of Pending Cases**

1. The status of all pending cases listed in Section 3 of this Bulletin is for informational purposes only and is complete up to the time of printing this Bulletin. For a more accurate status of pending cases, please call the Office of General Counsel at 512-463-7149.