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GAS UTILITIES INFORMATION BULLETIN

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**No. 1118**

Wayne Christian, Chairman

Christi Craddick, Commissioner

Ryan Sitton, Commissioner

OCTOBER 31, 2019  
OVERSIGHT AND SAFETY DIVISION  
Kari French, Director

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**SECTION 1: NEW APPEALS AND APPLICATIONS FILED**

**DOCKET NO.:** 10908  
**CAPTION** Inquiry into The Failure of Texas Gas Service Company to Comply with Safety Standards.  
**DATE FILED --** 10/22/2019  
**FILED BY --** Commission's Own Motion  
**EXAMINER --**  
**TECHNICAL --**

**DOCKET NO.:** 10909  
**CAPTION** Inquiry into The Failure of Pure Utilities, L.C to Comply with Safety Standards.  
**DATE FILED --** 10/22/2019  
**FILED BY --** Commission's Own Motion  
**EXAMINER --**  
**TECHNICAL --**

**DOCKET NO.:** 10910  
**CAPTION** Inquiry into The Failure of Mata Properties to Comply with Safety Standards.  
**DATE FILED --** 10/22/2019  
**FILED BY --** Commission's Own Motion  
**EXAMINER --**  
**TECHNICAL --**

**DOCKET NO.:** 10911  
**CAPTION** Inquiry into The Failure of Los Arcos Apartments to Comply with Safety Standards.  
**DATE FILED --** 10/22/2019  
**FILED BY --** Commission's Own Motion  
**EXAMINER --**  
**TECHNICAL --**

**DOCKET NO.:** 10912  
**CAPTION** Inquiry into The Failure of Jaycom MFC Property Management to Comply with Safety Standards.  
**DATE FILED --** 10/22/2019  
**FILED BY --** Commission's Own Motion  
**EXAMINER --**

**SECTION 2: APPEALS AND APPLICATIONS SET FOR HEARING OR PREHEARING  
CONFERENCE**

[Office of General Counsel Weekly Hearing Schedules for 2018](#)

**RAILROAD COMMISSION OF TEXAS  
HEARINGS DIVISION**

<b>COMPLAINT OF VOPAK MODA § HOUSTON, LLC (VMH), AGAINST § MAGELLAN CRUDE OIL PIPELINE § COMPANY, LP §</b>	<b>GAS UTILITIES DOCKET NO. 10597</b>
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**NOTICE OF HEARING**

***Summary of the Proceeding and Factual Matters Asserted.*** On January 20, 2017, Vopak Moda Houston (“VMH”) filed a formal complaint against Magellan Crude Oil Pipeline Company, LP (“Magellan”). VMH asks the Railroad Commission to exercise its regulatory authority under Common Carrier Act Sections 111.137 (Enlargement and Extension of Facilities) and 111.023 (Exchange of Facilities) to require Magellan to provide VMH with a pipeline interconnection to Magellan’s common carrier pipeline system in the Houston area.

**NOTICE IS HEREBY GIVEN THAT** a public hearing will be held, at the time and place set out below, to consider all issues of fact and law raised in—or relevant to—VMH’s complaint and requested relief.

***Legal Authority and Jurisdiction.*** The Commission has jurisdiction over Magellan pursuant to Chapters 81 and 111 of the Texas Natural Resources Code. The Administrative Law Judge (“ALJ”) shall conduct the hearing pursuant to the requirements of Chapter 2001 (Administrative Procedure) of the Texas Government Code and pursuant to Title 16, Part 1 (Railroad Commission of Texas), of the Texas Administrative Code.

***Particular Statutes and Rules Involved.*** The statutes and rules applicable to this proceeding include the following:

1. Chapter 81 (Railroad Commission of Texas) of the Natural Resources Code;
2. Chapter 111 (Common Carriers, Public Utilities, and Common Purchasers) of the Natural Resources Code, including Sections 111.137 (Enlargement and Extension of Facilities) and 111.023 (Exchange of Facilities); and
3. Title 16, Part 1 (Railroad Commission of Texas), of the Texas Administrative Code, including Chapter 1 (Practice and Procedure), Chapter 3 (Oil and Gas Division), and/or Chapter 7 (Gas Services Division).

***Time, Place, and Nature of Hearing.*** **IT IS DIRECTED** that the hearing on the merits shall commence at **9:00 a.m. on Tuesday, November 19, 2019**, at the Commission’s offices in the William B. Travis Building, 1701 North Congress Avenue, Austin, Texas. Please check with Docket Services

(room 12-123) the morning of the hearing for the location. Tentatively, hearings room 12-126 (12<sup>th</sup> floor) has been reserved. If not concluded on the day it commences, the hearing will be continued from day to day, as announced, until concluded.

**IT IS FURTHER DIRECTED** that all parties desiring to present sworn testimony, documentary and demonstrative evidence, and argument regarding any issue of law or fact at the hearing shall appear in person or by an attorney.

***Written Transcript of the Hearing.*** The record of the hearing will be made by recording device or by stenographic transcription by the court reporter. Any party that desires a copy of the written transcript of the hearing should contact the court reporter at (512) 282-0313. The Commission may assess the cost of the transcript or expedited transcript to one or more parties pursuant to Section 2001.059 (Transcript) of the Texas Government Code.

***Auxiliary Aids or Services for Persons with a Disability.*** Any individual with a disability who needs auxiliary aids and services in order to have an equal opportunity to effectively communicate and participate in the hearing must request such aids or services at least two weeks prior to the hearing by notifying the Human Resources Department of the Commission by mail at P.O. Box 12967, Austin, Texas 78711 – 2967 or by telephone at (512) 463-6981 or TDD No. (800) 735-2989.

***Contact for Additional Information.*** *Ex parte communications with the Commissioners, Administrative Law Judges, and Technical Examiners are prohibited. Persons or entities desiring additional information may contact the Commission by writing to the Director, Hearings Division, Railroad Commission of Texas, 1701 North Congress Avenue, P. O. Box 12967, Austin, Texas 78711-2967. Clerical questions, such as questions regarding the number of copies of filings, the service list, or reviewing the record, may be directed to Docket Services at (512) 463-6848.*

Signed on October 25, 2019.

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**JOHN B. DODSON**  
**ADMINISTRATIVE LAW JUDGE**

### **SECTION 3: STATUS OF PENDING CASES**

None currently.

### **SECTION 4: NOTICES OF DISMISSAL**

None currently.

### **SECTION 5: ORDERS OF THE COMMISSION**

GUD No. 10886: Application filed by Atmos Pipeline – Texas 2019 Rider Rev Adjustment.

- a. [Final Order](#) (10/22/2019)

GUD No. 10875: Application of Texas Gas Service Company for Test Year 2018 annual interim rate adjustment for the unincorporated areas of the North Texas Service Area.

- a. [Interim Rate Adjustment Order and Exhibits](#) (10/22/2019)

GUD No. 10899: Statement of intent filed by NatGas, Inc., to increase rates in and around the unincorporated community of Ozona, Texas.

- a. [Suspension Order](#) (10/22/2019)

GUD No. 10900 Statement of intent of Atmos Energy Corporation, West Texas Division, to establish cost-based rates for the Triangle Distribution System.

- a. [Suspension Order](#) (10/22/2019)

### **SECTION 6: MISCELLANEOUS**

#### **A. Gas Services Department Publications and Statistics**

1. Gas Utilities Information Bulletins available at <http://www.rrc.state.tx.us/gas-services/publications-statistics/gas-utilities-information-bulletins/>.
2. Rate Review Handbook available at <http://www.rrc.state.tx.us/media/41964/rate-review-handbook-2017.pdf>.
3. Gas Utilities Annual Statistics available at <http://www.rrc.state.tx.us/gas-services/publications-statistics/2017-gas-utility-annual-statistical-reports/>.
4. Gas Storage Statistics available at <http://www.rrc.state.tx.us/gas-services/publications-statistics/gas-storage-statistics/>.
5. Six MCF Residential Gas Bill Analysis for Texas Cities available at <http://www.rrc.state.tx.us/gas-services/publications-statistics/six-mcf-report/>.

#### **B. Interest Rate on Customer Deposits**

1. We have been advised by the Public Utility Commission of Texas that the interest rate to be applied to customer deposits in calendar year 2018 is 0.91%. All gas utilities should use 0.42% for the calendar year 2017 and 0.11% for calendar year 2016. This information can be found at: <https://www.puc.texas.gov/industry/electric/reports/HRates/HistRates.pdf>

#### **C. Contact Information**

1. **Audit Section's Headquarter and District Offices:**

Headquarter Location:  
William B. Travis Building  
1701 North Congress Avenue  
Austin, Texas 78701  
Mailing Address:  
P. O. Box 12967  
Austin, Texas 78711  
Telephone 512-463-7167  
Fax 512-475-3180

**Austin District:**

Stephen Cooper, Director, Utility Audit Section  
Janeen Metcalf, Compliance Analyst II  
Mary Anderson, Compliance Analyst  
Caitlynn M. Caskey, Accounting Technician II  
Telephone: 512-463-7022

**Fort Worth District:**

City Hall 13<sup>th</sup> Street Annex  
401 West 13<sup>th</sup> Street, Suite B

Josh Settle, Senior Auditor  
Yolandra Davis, Senior Auditor  
Telephone: 817-882-8966

**Houston District:**

1706 Seamist Drive, Suite 50  
Houston, Texas 77008

Margie Stoney, Project Auditor  
Larry Alcorn, Auditor  
Dale Francis, Senior Auditor  
Konata Uzoma, Senior Auditor  
Vonetta Jackson, Auditor  
Telephone: 713-869-8425

2. **Market Oversight Section**

William B. Travis Building  
1701 North Congress Avenue  
Austin, Texas 78701

Mailing Address:  
P. O. Box 12967  
Austin, Texas 78711  
Mark Evarts, Director  
Amy Bruce, Financial Analyst  
Christina Poole, Financial Analyst  
Claudia Godoy, Financial Analyst  
Frank Tomicek, Financial Analyst  
Sarah Montoya-Foglesong, Financial Analyst  
Andrea Maxwell, Research Specialist II Team Lead

Erik Gardner, Customer Service Representative IV  
Janet Sims, Customer Service Representative IV  
Sheila Mendoza, Research Specialist  
Telephone: 512-463-7167

**D. Audit Forms**

1. Gas Utility Tax and Annual Forms available at <http://www.rrc.state.tx.us/gas-services/forms/>.
2. Copies of Gas Utility Annual Reports available on Neubus at: <https://rrcsearch3.neubus.com/esd3-rrc/index.php?module=esd&action=keysearch&profile=13>.
3. Information relating to any of the above, are available for review at the William B. Travis Building, Gas Services Department, 9th Floor, 1701 North Congress. All requests for copies must be made in writing and should be addressed to the Audit Section. Copies will be provided for a fee, depending on the volume of copy work desired, allow a minimum of ten business days for completion of requests.
4. Inquiries regarding copies should be directed to the Audit Section at (512) 463-7022 or fax your request to 512-475-3180.

**E. Market Oversight Section Forms**

1. Annual Earnings and Monitoring Report available at <http://www.rrc.texas.gov/media/6085/annualearningsmonitoringreport.pdf>
2. Interim Cost Recovery and Rate Adjustment Report available at <http://www.rrc.texas.gov/media/6084/newinfrastructure.pdf>.

**F. Gas Utility Docket Information**

1. Orders and Proposals for Decision published on the Commission's web site at: <http://www.rrc.texas.gov/hearings/dockets/gas-utility-dockets/>
2. Gas Utility Dockets available on Neubus at <https://rrcsearch3.neubus.com/esd3-rrc/index.php?module=esd&action=keysearch&profile=14>.

**G. Natural Gas Tariff Filings**

1. Questions pertaining to the filing of tariffs and/or quality of service rules should be directed to Andrea Maxwell, Janet Sims, Sheila Mendoza or Virgie Frausto at (512) 463-7167.
2. Natural Gas Tariffs and Rate Schedules available at <http://www.rrc.texas.gov/gas-services/natural-gas-tariffs-and-rate-schedules/>.

**H. Common Carrier Pipeline Tariff Filings**

1. Questions pertaining to the filing of common carrier pipeline tariffs should be directed to Sheila Mendoza at 512-463-7023.
2. Common Carrier Pipeline Tariffs available at <http://www.rrc.texas.gov/gas-services/common-carrier-pipeline-tariffs/>.

**I. Propane Distribution Systems**

1. Propane distribution price cap information is available at: <http://www.rrc.texas.gov/gas-services/propane-distribution-systems/>.

**J. Curtailment Plan (Gas Utility Docket 489)**

1. Curtailment questions should be referred to 512-463-7167 or by email at [naturalgascurtailment@rrc.texas.gov](mailto:naturalgascurtailment@rrc.texas.gov).
2. Curtailment reports made during normal business hours, Monday through Friday 8:00 a.m. to 5:00 p.m., should be made to 512-463-7167.



3. Curtailment reports made after hours or during holidays, should be made to 512-463-6788.

**K. Compliance Filings**

1. Questions regarding gas utilities docket compliance filing requirements should be referred to Christina Poole at 512-463-7167 or by email at [GUD\\_Compliance@rrc.texas.gov](mailto:GUD_Compliance@rrc.texas.gov).

**L. Complaints and Inquiries**

1. Residential and Commercial Propane and Natural Gas Complaints should be made at [GasComplaints@rrc.texas.gov](mailto:GasComplaints@rrc.texas.gov) or by phone at 512-463-7167.
2. Informal Gas Purchasing, Selling, Transportation or Gathering Practice Complaints should be submitted online at <http://www.rrc.texas.gov/gas-services/complaint-filing/informal-gas-transportation-purchase-complaint-preliminary-information-online-form/> or at 512-463-7167.
3. Informal Complaint Preliminary Information form available at <http://www.rrc.texas.gov/media/5671/informal-complaint-preliminary-information.pdf>.

**M. Non-Submetered Master Meter Disconnections**

1. Municipalities wishing to opt in receiving notice from utilities when non-submetered master metered multifamily property is subject to disconnection of service due to non-payment can do so at <http://www.rrc.texas.gov/gas-services/non-submetered-master-meter-disconnections/>.

**N. Texas Utilities Codes**

1. Available through the State of Texas website at <http://www.statutes.legis.state.tx.us>.

**O. Texas Administrative Codes**

1. Available at the State of Texas website at: [http://texreg.sos.state.tx.us/public/readtac\\$ext.ViewTAC?tac\\_view=4&ti=16&pt=1&ch=7](http://texreg.sos.state.tx.us/public/readtac$ext.ViewTAC?tac_view=4&ti=16&pt=1&ch=7).

**P. Pending RRC Rules and Regulations**

1. Pending rules and regulations available at <http://www.rrc.state.tx.us/general-counsel/rules/>.

**Q. Proposed Form Amendments (PFD):**

1. PFDs available at <http://www.rrc.state.tx.us/about-us/resource-center/forms/proposed-form-changes/>.

**R. Hearings and Legal Analysis**

1. Anyone wishing to obtain copies of appendices to Orders appearing in Section 5 of this Bulletin should contact the General Counsel Division at 512-463-7149.

**S. Status of Pending Cases**

1. The status of all pending cases listed in Section 3 of this Bulletin is for informational purposes only and is complete up to the time of printing of this Bulletin. For a more accurate status of pending cases, please call the General Counsel Division at 512-463-7149.